

COPYRIGHT © Hangzhou EZVIZ Software Co., Ltd. ALL RIGHTS RESERVED.

Any and all information, including, among others, wordings, pictures, graphs are the properties of Hangzhou EZVIZ Software Co., Ltd. (hereinafter referred to as “EZVIZ”). This user manual (hereinafter referred to as “the Manual”) cannot be reproduced, changed, translated, or distributed, partially or wholly, by any means, without the prior written permission of EZVIZ. Unless otherwise stipulated, EZVIZ does not make any warranties, guarantees or representations, express or implied, regarding to the Manual.

About this Manual

The Manual includes instructions for using and managing the product. Pictures, charts, images and all other information hereinafter are for description and explanation only. The information contained in the Manual is subject to change, without notice, due to firmware updates or other reasons. Please find the latest version in the EZVIZ™ website (<http://www.ezviz.com>).

Revision Record

New release – January, 2025

Trademarks Acknowledgement

EZVIZ™, ™, and other EZVIZ’s trademarks and logos are the properties of EZVIZ in various jurisdictions. Other trademarks and logos mentioned below are the properties of their respective owners.

Legal Disclaimer

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, THE PRODUCT DESCRIBED, WITH ITS HARDWARE, SOFTWARE AND FIRMWARE, IS PROVIDED “AS IS”, WITH ALL FAULTS AND ERRORS, AND EZVIZ MAKES NO WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT OF THIRD PARTY. IN NO EVENT WILL EZVIZ, ITS DIRECTORS, OFFICERS, EMPLOYEES, OR AGENTS BE LIABLE TO YOU FOR ANY SPECIAL, CONSEQUENTIAL, INCIDENTAL, OR INDIRECT DAMAGES, INCLUDING, AMONG OTHERS, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF DATA OR DOCUMENTATION, IN CONNECTION WITH THE USE OF THIS PRODUCT, EVEN IF EZVIZ HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL EZVIZ’S TOTAL LIABILITY FOR ALL DAMAGES EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT.

EZVIZ DOES NOT UNDERTAKE ANY LIABILITY FOR PERSONAL INJURY OR PROPERTY DAMAGE AS THE RESULT OF PRODUCT INTERRUPTION OR SERVICE TERMINATION CAUSED BY: A) IMPROPER INSTALLATION OR USAGE OTHER THAN AS REQUESTED; B) THE PROTECTION OF NATIONAL OR PUBLIC INTERESTS; C) FORCE MAJEURE; D) YOURSELF OR THE THIRD PARTY, INCLUDING WITHOUT LIMITATION, USING ANY THIRD PARTY’S PRODUCTS, SOFTWARE, APPLICATIONS, AND AMONG OTHERS.

REGARDING TO THE PRODUCT WITH INTERNET ACCESS, THE USE OF PRODUCT SHALL BE WHOLLY AT YOUR OWN RISKS. EZVIZ SHALL NOT TAKE ANY RESPONSIBILITIES FOR ABNORMAL OPERATION, PRIVACY LEAKAGE OR OTHER DAMAGES RESULTING FROM CYBER ATTACK, HACKER ATTACK, VIRUS INSPECTION, OR OTHER INTERNET SECURITY RISKS; HOWEVER, EZVIZ WILL PROVIDE TIMELY TECHNICAL SUPPORT IF REQUIRED. SURVEILLANCE LAWS AND DATA PROTECTION LAWS VARY BY JURISDICTION. PLEASE CHECK ALL RELEVANT LAWS IN YOUR JURISDICTION BEFORE USING THIS PRODUCT IN ORDER TO ENSURE THAT YOUR USE CONFORMS TO THE APPLICABLE LAW. EZVIZ SHALL NOT BE LIABLE IN THE EVENT THAT THIS PRODUCT IS USED WITH ILLEGITIMATE PURPOSES.

IN THE EVENT OF ANY CONFLICTS BETWEEN THE ABOVE AND THE APPLICABLE LAW, THE LATTER PREVAILS.

Table of Contents

Important Safety Precautions	1
Overview	2
1. Package Contents	2
2. Basics	2
Setup.....	3
1. Plug Your Device	3
2. Add the Device to the EZVIZ App.....	3
View the Device in the EZVIZ App.....	5
1. Device Page	5
2. Electricity Rates Settings.....	6
3. Cumulative Power Saved	8
4. Device Settings	8
Technical Data.....	9
EZVIZ Connect	10
1. Use Amazon Alexa.....	10
2. Use Google Assistant	10
Network Connection by Using Third-Party Apps.....	11
Information for Private Households	12

Important Safety Precautions

- Keep the device out of the reach of children and pets.
- Do not use this device in humid environments or outdoors. It's for indoor use only.
- Do not place this device near heating devices, such as microwave ovens, or radiators.
- Protect the device from extreme temperature direct sunlight, strong jolts, high humidity, moisture, flammable gases, vapors and solvents.
- Do not disassemble, modify, or repair your device, and ask help from the authorized professionals for device malfunction.
- Do not use the device when it is no longer working properly or visibly damaged.
- Do not store the device for extended periods in poor ambient conditions.
- Do not insert your device into another one.
- Never use aggressive detergents such as rubbing alcohol or other chemical solutions because these could damage the enclosure or even impair the functioning of the device.
- Do not connect after each other.
- Do not plug in any plug-in devices.
- Do not cover the device when in use.
- No voltage only when unplugged.

Overview

1. Package Contents



Smart Plug (x1)



Regulatory Information (x1)

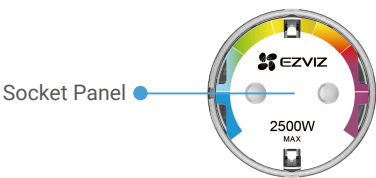


Quick Start Guide (x1)

2. Basics



Front View



Top View



Right View

Name		Description
On/Off Button		- Press to connect to or cut off power. - Press and hold for 5 seconds to reset the device.
LED Indicator		Solid blue: The device is switched on.
		Off: The device is switched off, or the device is switched on but in "Always Off" or "Do Not Disturb" mode (refer to " LED Indicator" setting).
		Fast-flashing blue: The device is ready for Wi-Fi configuration.
		Fast-flashing blue for 10 seconds and then off: The device is overloaded.
		Slow-flashing blue: The network is disconnected.
Power Plug		Used to connect to the power supply (250V AC).
Matter Code		Scan the code to add the device to your Matter system.
Device QR Code		Scan the code to add the device to your EZVIZ account.

Setup

1. Plug Your Device

Plug the device into a power outlet. When the LED indicator becomes fast-flashing blue, it indicates that the device is ready for Wi-Fi configuration. If the LED indicator does not become fast-flashing blue, press and hold the On/Off button for 5 seconds to reset the device.



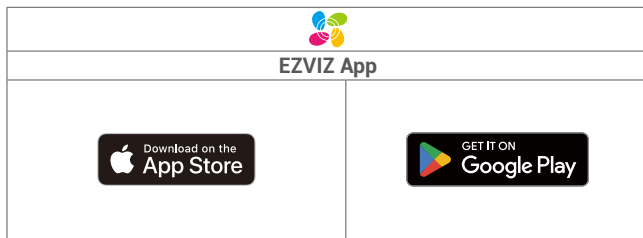
- Do not connect after each other.
- Do not plug in any plug-in devices.

2. Add the Device to the EZVIZ App

- The device works with [2.4GHz](#) Wi-Fi signals. If you have a dual-band router with separate 2.4GHz and 5GHz networks, make sure your mobile phone and the device are connected to the 2.4GHz one.
- During Wi-Fi configuration, keep your phone as close to the device as possible.
- You can connect the device to a network by using the EZVIZ app or a third-party app that supports Matter. However, the electricity usage statistics function is available only in the EZVIZ app, so we recommend that you use the EZVIZ app.

Step 1: Get the EZVIZ app.

1. Connect your mobile phone to Wi-Fi (suggested).
2. Download and install the EZVIZ app by searching for "EZVIZ" in the App Store or Google Play™.
3. Launch the app and register an EZVIZ user account.



- i** If you have already used the app, please make sure that it is the latest version. Check for updates and update the app if available.

Step 2: Add the device to your EZVIZ account.

1. Log in to your EZVIZ account.
2. On the Home screen, tap "+" in the upper-right corner to go to the Scan QR Code interface.
3. Scan the QR code on the Quick Start Guide cover or the device QR code on the right side of the smart plug.



4. Follow the EZVIZ app wizard to complete Wi-Fi configuration and add the device to your EZVIZ account.

When the LED indicator turns from fast-flashing blue to solid blue or off (depending on whether the device is switched on or off), it indicates that the device has been successfully connected to the network.

- i** If Wi-Fi configuration failed or you want to change the Wi-Fi network, press and hold the On/Off button on the device for 5 seconds until the LED indicator turns fast-flashing blue, then repeat the steps above.

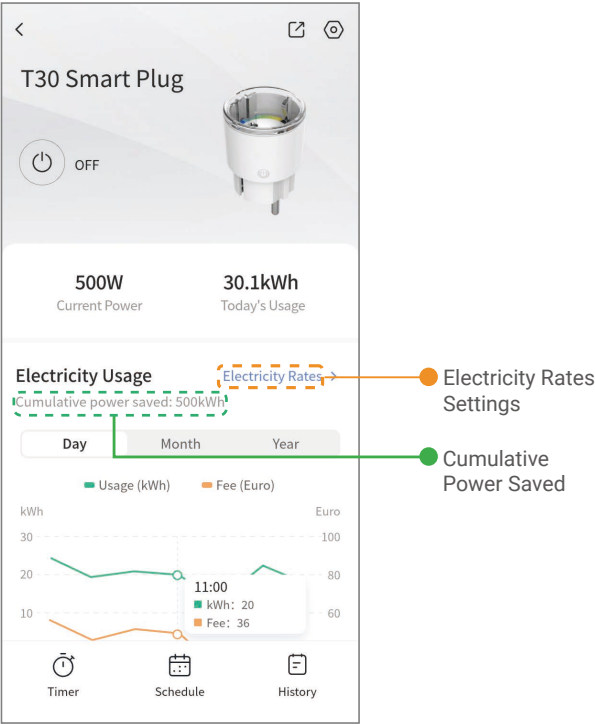
After you add the smart plug to the EZVIZ app, you can further add it to your app that supports Matter to realize voice control (refer to ["EZVIZ Connect"](#)).

View the Device in the EZVIZ App

The app interface may be different due to version update, and the interface of the app you installed on your phone shall prevail.

1. Device Page

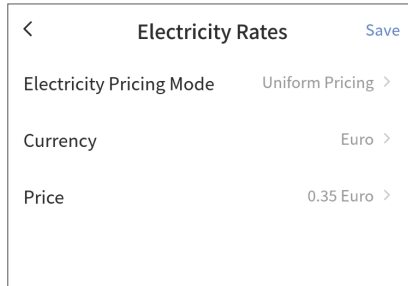
When you launch the EZVIZ app, the device page displays as shown below.
You can view the current power, today's electricity usage, and electricity usage data (by day, month, or year).
You can also set the timer, add schedules or view operation history as needed.



Icon	Description
	Share. Share your device with anyone you want.
	Settings. View or change the device settings.
	Tap to switch on or off the device to realize remote control.
	Timer. Tap to set a countdown so that the device will be switched on or off after the countdown ends.
	Schedule. Tap to add or view schedules.
	History. Tap to view the operation history of the device.

2. Electricity Rates Settings

On the device page, tap "Electricity Rates". You can set the electricity pricing mode, price, and currency based on your actual situation.



Electricity Rates		Save
Electricity Pricing Mode	Uniform Pricing	>
Currency	Euro	>
Price	0.35 Euro	>

Electricity Pricing Mode

Two electricity pricing modes are supported:

- Uniform Pricing: Fees are charged based on the same rate per unit of power, regardless of usage time, location, or demand.
- Time-of-Use Pricing: Fees are charged based on different rates per unit of power, depending on peak/off-peak hours.

Currency

Select an applicable currency based on your location.

If you select "Uniform Pricing":

Set your uniform electricity price.

If you select "Time-of-Use Pricing":

First, tap "Seasonal Pricing" to select whether to adopt seasonal pricing.

If you select "Non-Seasonal":

1. Tap the "Weekday" and "Weekend" rings to set the off-peak, mid-peak, and peak hours on weekdays and weekends, respectively.
2. Set the prices for the different time periods.

3. Cumulative Power Saved

The device's functions (such as schedules) help you to save power, and the cumulative power saved is displayed on the device page. The cumulative power saved is calculated based on the following formula:

$$\text{Cumulative Power Saved} = \text{Cumulative Power Used} / \text{Cumulative Use Time} \times \text{Scheduled Off Time}$$

Notes:

- Cumulative Power Used: the total amount of power used with the device.
- Cumulative Use Time: the total time when the device is switched on.
- Scheduled Off Time: the total time when the device is scheduled to be switched off.

4. Device Settings

On the device page, tap  to enter the settings page, where you can set the following parameters of the device.

Parameter	Description
Name	View or tap to customize the name of your device here.
Electrical Safety	You can enable the Overcharge Protection and Max Power Limit functions here to assure electricity safety.
Power Failure Memory	You can select whether to keep the device in on or off state or restore it to the state before the power failure after reconnection.
Linked Smart Scenes	You can view the smart scenes linked with your smart plug or add new smart scenes.
Button Lock	You can enable Button Lock so that the smart plug will not be switched on or off by pressing the On/Off button once.
LED Indicator	You can select "Always On" or "Always Off" as needed. • In "Always On" state, you can set a "Do Not Disturb" time period, during which the LED indicator of the device will be off as long as the device is working properly. • In "Always Off" state, the LED indicator of the device will always be off as long as the device is working properly.  In "Do Not Disturb" or "Always Off" state, the LED indicator will still light up as expected when an exception (such as overload or disconnection) occurs.
Homepage Icon Settings	Select a correct icon based on the appliance you connected to this smart plug.
Matter System	View the device's Matter code and the Matter systems to which the device has been added.
Wi-Fi	View the Wi-Fi network to which the device is currently connected.
Device Information	You can see the device information here, including the user guide.
Share Device	You can share the device with anyone you want.
Delete Device	Tap to delete the device from your EZVIZ account.  After deletion, all information about the device and the smart scenes involved with this device will be cleared. Please proceed with caution.

Technical Data

Item	Description
Wi-Fi	2.4GHz, 802.11 b/g/n
Max Load	10A
Max Power	2500W
Power Supply	250V AC, 50/60Hz
Working Temperature	-5 to 35°C
Working Humidity	0 to 80%
Size	44 × 44 × 74 mm (≈ 1.73 × 1.73 × 2.91 inch)
Weight	66g

1. Use Amazon Alexa

These instructions will enable you to control your EZVIZ devices with Amazon Alexa. If you run into any difficulties during the process, please refer to **Troubleshooting**.

Before you start, make sure that:

1. EZVIZ devices are connected to the EZVIZ app.
2. You have an Alexa-enabled device (i.e Echo Spot, Echo-Show, All-new Echo-Show, Fire TV (all generations), Fire TV stick (second generation only), or Fire TV Edition smart TVs).
3. The Amazon Alexa app is already installed on your smart device, and you have created an account.

To Control EZVIZ devices with Amazon Alexa:

1. Open the Alexa app and select "Skills and Games" from the menu.
2. On the Skills and Games screen, search for "EZVIZ", and you will find "EZVIZ" skills.
3. Select your EZVIZ device's skill, then tap **ENABLE TO USE**.
4. Enter your EZVIZ username and password, and tap **Sign in**.
5. Tap the **Authorize** button to authorize Alexa to access your EZVIZ account, so that Alexa can control your EZVIZ devices.
6. You will see "EZVIZ has been successfully linked", then tap **DISCOVER DEVICES** to allow Alexa to discover all your EZVIZ devices.
7. Go back to Alexa app menu and select "Devices", and under devices you will see all your EZVIZ devices.

Voice Command

Discover a new smart device via the "Smart Home" menu in the Alexa app or the Alexa Voice Control function. Once the device is found, you can control it with your voice. Speak simple commands to Alexa.

-  Your device's name for example: "turn on xxxx device," can be changed in the EZVIZ app. Each time you change the name of the device, you will need to discover the device again to update the name.

Troubleshooting

What should I do if Alexa fails to discover my device?

Check if there are any Internet connecting problems.

Try to restart the smart device and re-discover the device on Alexa.

Why the device's status is "Offline" on Alexa?

Your device might have been disconnected from the network. Restart the smart device and re-discover on Alexa. Check if your router is connected to the Internet and try again.

-  For details about countries where Amazon Alexa is available, see Amazon Alexa's official website.

2. Use Google Assistant

With the Google Assistant, you can activate your EZVIZ device and watch live by speaking Google Assistant voice commands.

The following devices and apps are required:

1. A functional EZVIZ app.
2. A TV with functional Chromecast connecting to it.
3. The Google Assistant app on your phone.

To get started, follow the steps below:

1. Set up the EZVIZ device and make sure it works properly on the app.
2. Download the Google Home app from the App Store or Google Play™ and log into your Google account.
3. On the Myhome screen, tap "+" on the upper-left corner, and select "Set up device" from the menu list to go to the Set up interface.
4. Tap **Works with Google**, and search for "EZVIZ", where you will find "EZVIZ" skills.
5. Enter your EZVIZ username and password, and tap **Sign in**.
6. Tap the **Authorize** button to authorize Google to access your EZVIZ account, so that Google can control your EZVIZ devices.
7. Tap **Return to app**.

8. Follow the above steps to complete the authorization. When synchronization is completed, EZVIZ service will be listed under your list of services. To see a list of compatible devices under your EZVIZ account, tap on the EZVIZ service icon.

9. Now try some commands. Use the name of the device that you created when you set up the system.

Users can manage devices as a single entity or in a group. Adding devices to a room allows users to control a group of devices at the same time using one command.

See the link for more information:

<https://support.google.com/googlehome/answer/7029485?co=GENIE.Platform%3DAndroid&hl=en>

Network Connection by Using Third-Party Apps

You can use a third-party app that supports Matter to scan the Matter code on the smart plug to directly add it to the app, without having to add the smart plug to the EZVIZ app first.

- ❶ • For details about how to add the device to your third-party app, please refer to the instructions of the app.
- The electricity usage statistics function of the smart plug is not available in any apps other than EZVIZ.

Information for Private Households

1. Separate collection of waste equipment: Electrical and electronic equipment that has become waste is referred to as waste equipment. Owners of waste equipment must dispose of it separately from unsorted municipal waste. In particular, waste equipment does not belong in household waste, but in special collection and return systems.

2. Batteries and rechargeable batteries as well as lamps: Owners of waste equipment shall, as a rule, separate waste batteries and rechargeable batteries that are not enclosed in the waste equipment, which can be removed from the waste equipment without being destroyed, from the waste equipment before handing them in at a collection point. This does not apply if waste equipment is prepared for reuse with the participation of a public waste management authority.

3. Options for returning waste equipment: Owners of waste equipment from private households can return it free of charge to the collection points of the public waste management authorities or to the take-back points set up by manufacturers or distributors within the meaning of the Electrical and Electronics Equipment Law. Stores with a sales area of at least 400 m² for electrical and electronic equipment and those grocery stores with a total sales area of at least 800 m² that offer electrical and electronic equipment several times a year or on a permanent basis and make it available in the market are required to take it back. This also applies in the case of distribution using means of distance communication, if the storage and shipping areas for electrical and electronic equipment are at least 400 m² or the total storage and shipping areas are at least 800 m². Distributors shall, in principle, ensure take-back by providing suitable return facilities at a reasonable distance from the respective end user. The possibility of returning waste equipment free of charge exists for distributors who are obliged to take it back, among other things, if a new similar device that essentially fulfills the same functions is delivered to an end user.

4. Privacy Notice: Waste equipment often contains sensitive personal data. This applies in particular to devices of information and telecommunications technology such as computers and smartphones. In your own interest, please note that each end user is responsible for deleting the data on the waste equipment to be disposed of.

5. Meaning of the symbol "crossed-out wheellie bin": The symbol of a crossed-out wheellie bin regularly depicted on electrical and electronic equipment indicates that the respective device is to be collected separately from unsorted municipal waste at the end of its service life.